

Example Answer

List the possible costs to an organisation of work-related incidents (8)

1. Moral
2. Insurance Premiums Increasing
3. Investigation Time
4. Property Damage
5. Sick Pay
6. Loss of Reputation
7. Compensation payments to injured person
8. Criminal court fine

What are possible costs to an organisation of work-related incidents? (8)

1. Investigation time - This involves the costs associated with time spent by the investigation team and employees conducting interviews, typing reports, conducting investigation meetings and seeking specialist advice on matters.
2. Loss of Reputation - As a result of a serious accident the media may be involved and they may report the incident in the newspaper or TV, which could result in customers choosing another supplier therefore affecting the reputation of the company
3. Compensation – The injured person may take action through the Civil Court system to sue for compensation. If the injured person is successful the company would need to arrange for a compensation payment to be made to them.